

Extra services to help you **work smarter**



voxclever understands what a business needs to grow.

Working with MWB Business Exchange, we're already your IT provider. Because of this, we have designed products to suit your needs.

Working in partnership with:



Get faster internet access with **Dedicated Bandwidth**

With a dedicated line you can rely on excellent bandwidth and a high-speed connection. This is because the bandwidth you use is yours alone – it is not shared by other users, as happens with other broadband suppliers.

- > Contact your Account Manager for a FREE Bandwidth Assessment
- > Upgrade within 24hrs



Record your calls with **SmartRecord IP**

SmartRecord offers superior call centre functions with low setup costs. Ideal for keeping records, quality control and training.

- > Meets numerous regulatory requirements including those set by the FSA, MiFID, PCI DSS, and Sarbanes-Oxley
- > Access your files via a secure web interface



Secure your data with **Online Backup**

According to the DTI, 78% of businesses that suffer a catastrophic data loss never open their doors for business again. With voxclever your data is stored offsite and then copied to a second data centre for added security. You can access your data online by secure sign-in from another computer anywhere in the world.

- > Secure web based system
- > Pay only for what you use – per Gb per month
- > Automated daily backup
- > Easy to install

See over for more additional services...

Find out more about
adding new services:

Call 0808 109 0909

Email sales@voxclever.net

Visit voxclever.com



Get IT Support and complete peace of mind

Our competitively priced IT support packages let you choose the best service for your business. From on-site support to a live helpdesk you'll have an IT expert on hand, when you really need that critical assistance.



Support by the hour with Prepay Block Hours

Designed for Small Businesses who want the benefits of a trusted IT partnership without a formal contract.

- > Ideal for a one off project or upgrade task.
- > Offers blocks of discounted labour hours providing clients with ongoing dedicated IT support as you require it.
- > Access to our entire range of services from the same team of certified engineers and specialists as our contracted Clients.



Desktop support with IT Assistant

The ultimate in IT convenience, you have access to unlimited corporate-quality telephone and remote IT Support on a set monthly, per user basis.



All-inclusive support with IT Manager

Our IT Manager service is specifically designed for businesses that want "the best of both worlds" – the capabilities of an in-house IT manager with the cost-savings of outsourcing.

- > Set monthly fee with unlimited access to our remote service desk and IT specialists
- > Network administration, system and back-up monitoring, software and virus protection updates

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Smarten up your phone with Office+

Office+ is your essential package for a more efficient and flexible phone system. Easy to use, Office+ is a downloadable toolbar for your PC that provides increased functionality across your telephone system.

- > **Click to Dial** – allows you to dial straight from your contact list, email or a webpage with one click
- > **Remote Office** – substitute your 'out of office' phone number for your office number
- > **Simultaneous Ringing** – program up to 10 numbers to ring simultaneously so you never miss a call
- > **Voicemail to Email** – voicemails sent straight to your email as a .wav file so they can be listened to via a laptop, Blackberry or iPhone

*One month free trial available

Ready to move? Take voxclever Freedom with you...



When it's time to move office, you can still enjoy your existing phone and internet services by taking them with you. voxclever Freedom makes things simple...

- > Keep your phone and fax numbers
- > We take care of it all for you – a single point of contact
- > Same 'corporate grade' services you are used to
- > A wide range of IT Support services to keep you up and running

